



Oxford
International
CAREER COLLEGES

**NEW
PROGRAM**

Communication & Client Management

Diploma Program

Get started on your customer service career path and develop the key knowledge and skills required to deliver effective customer service to clients in a variety of industries through high-quality academic training and a paid work co-op placement.



**Learn
More**



Achieve a **recognized customer service Diploma**.



Work in an in-demand field in a variety of industries with career growth opportunities in Vancouver.



Hands-on, paid co-op placement to get real-world experience working in the hospitality industry.



Access to Career Academy Canada, a free program to build your career readiness skills for success in the workplace.



Academic Credentials
Diploma



Intakes
Every month



Language Requirements
IELTS 4.5 (no band below 4.0)



Duration
48 weeks

24 weeks
academic training



24 weeks
paid co-op

Program Courses

- Canadian Money Management
- Effective Communication
- Operational Customer Service
- Personal & Professional Development
- Sales & Negotiation
- Strategic Marketing

The average
Customer Service
Representative
salary is
\$23 CAD
an hour



Career Paths

- Customer service representative
- Account service representative
- Help desk / call centre representative
- Receptionist



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