



**Oxford**  
International  
CAREER COLLEGES

**NEW  
PROGRAM**

# Communication & Client Management

## Certificate Program

Get started on your customer service career path and develop the key knowledge and skills required to deliver effective customer service to clients in a variety of industries through high-quality academic training and a paid work co-op placement.



**Learn  
More**



Achieve a **recognized customer service Certificate**.



**Work in an in-demand field** in a variety of industries with career growth opportunities in Vancouver.



**Hands-on, paid co-op placement** to get real-world experience working in the hospitality industry.



**Access to Career Academy Canada**, a free program to build your career readiness skills for success in the workplace.



**Academic Credentials  
Certificate**



**Intakes  
Every month**



**Language Requirements**  
IELTS 4.5 (no band below 4.0)



**Duration**  
32 weeks

**16 weeks**  
academic training



**16 weeks**  
paid co-op

## Program Courses

- Canadian Money Management
- Effective Communication
- Personal & Professional Development
- Sales & Negotiation

The average  
Customer Service  
Representative  
salary is  
**\$23 CAD**  
an hour



## Career Paths

- Customer service representative
- Account service representative
- Help desk / call centre representative
- Receptionist



+1 (604) 688-7942



canada@oxfordinternational.com



oicolleges.com

